TAKE CARE OF YOUR
HEALTH TODAY WITH GRMC

# **Contact Information**

Servicing the North Brisbane Moreton bay region

- PHONE NUMBER(07) 3338 8828
- E-MAIL ADDRESS info@gympieroadmedicalcentre. com.au
- QUR LOCATION640 Gympie road, Lawnton QLD 4501
- WEBSITE www.gympieroadmedicalcentre.com.au
- Gympie Road Medical Centre Follow us!



#### Our GP's

Dr Farshid Soheilifar

Dr Stuart McAuley

Dr Dennis Huang

Dr Bahram Adeli

Dr Hooi Peng Soon

Dr Kimberly Williamson

Dr Casey Kalsi

Dr Robert Nevell

Dr Lovemore Ncomanzi

Dr Samantha O'Connor

Dr Ei Ei Khin

Dr Liam Kensitt

#### **Skin Doctors**

Dr Jolita Theron

Dr Ramu Karlapudi

Dr Pedram Kavand



## GYMPIE ROAD

MEDICAL CENTRE

Where we deliver outstanding patient care

Opening Hours
Monday-Friday
7:30am-5:00pm
Saturday-Sunday

8:00am-4:00pm



## Our Policy

- Cancellation Policy: If you are unable to attend your appointment for any reason, we require 24 hours notice in advance for Specialist & Allied Health and 2 hours notice for your GP appointment. Failure to attend without notice incurs a \$50 non rebate able fee that will need to be paid prior to your next booking.
- Privacy Policy: Your medical record is a confidential document and our practice is committed to protect your personal health information at all times. No information will be provided to third parties without patient consent.
- Urgent Appointments: If your appointment is an emergency and you require an urgent on the day appointment, you will be triaged by a clinical team member and the practice will treat the situation with the appropriate action according to the urgency.
- Results, reminder, scripts & referrals: We use HOTDOCS for recall and patient reminder purposes however it is up to the patient to follow up on their results. All results need to be discussed with the referring doctor & the practice will contact the patient if it is an urgent result. For all scripts and referrals, an appointment with the doctor is required.
- Home visits: In certain circumstances, home visits can be arranged for existing patients at the discression of the relevant practioner.
- Communication Policy: Please advise reception of your request/problem and in most cases they will relay your request and arrange the appropriate follow-up. While we endevour to respond to your emails & facsmiles daily, certain circumstances may prevent a prompt response. Please note our emails are not monitored regularly. Please be aware that we do our best to answer all incoming calls in a timely manner.

## Feedback

At Gympie Road Medical Centre we value your feedback. Scan the QR code & submit your feedback form.

Alternatively, please feel free to call to speak to our Practice Manager or directly to the Health Ombudsman on (07) 3120 5999.



#### **Our Services**

We believe in providing high quality health care with a wide array of services such as:

- ✓ Short & Longer Consultations
- Yellow Fever Vaccinations
- ✓ Mirena Insertion & Removal
- ✓ Venesection Procedure
- ✓ Iron Infusions
- ✓ Skin Cancer Clinic
- ✓ Maternal & Child health
- ✓ Mental Health Services
- ✓ Ear Health
- ✓ Employment Medicals
- ✓ Travel Medicine
- ✓ Specialist Clinic
- ✓ Weight loss clinic
- ✓ Injectibles Clinic
- Allied Health Services

### **About us**

Our team of caring health professionals believes in empowering you to take control of your own health.

Many of our GP's work in special interest areas like medical employment, older persons health and nursing home care, skin cancer screening, weight management and mental health. We also have well respected Primary Health Care Nurses who are essential to our team approach.

We believe in providing high quality health care. Doctors at GRMC have their own consult fee arrangements. We are a mixed billing practice & fee's do apply with a rebate to see a doctor however Bulk billing is available Monday to Sunday for Pension card holders, Healthcare card holders, children under the age of 16 on a current Medicare card. Many of our allied health services are eligible for either Medicare or private health care rebates.

#### How to book?

- Online Booking system via our website
- Call our reception today (07) 3338 8828
- Book with your preferred GP.

Please note when booking your appointment, please advise our receptionists of the type of appointment you require and your regular GP.

#### AFTER HOURS SERVICE



